Patient Instructions

Joining the Patient Portal

Your dental office will send you an invitation to join the TeleDent portal. This invitation will come through email or SMS/text message and will have a link to register. The initial email or phone invitation will come from TeleDent. When you have the invitation, do the following steps:

Step 1:

Click the link in the email or text message to create a username and password in the TeleDent platform.



Step 2:

You will need to enter your birthdate.

*If you are creating a guardian account, the birthdate will be the guardian's.

Next, agree to the privacy policy, consent policy, and terms and conditions.

Click Create Account

User	name*				
d	ellarobinson				
New	Password*				
••					
Cont	irm Password*				
•					
Cont	irm Date Of Birth"				
0	7/08/1956				
	I agree to the Privacy Policy and the Terms				
	& Conditions.				
	I have read and understand the Consent				
	Policy and, on my own behalf or on behalf				
	of my dependents, agree to receive				
	services.				

Welcome to TeleDent

Finish registering below by setting a username and password. Then you'll be ready to start

talking with your provider. Passwords must be at

Step 3:

Select how you would like to receive your notifications- text or email.

Click Submit

Select how you would like to receive updates on new portal messages, video conference invitations, and upcoming appointments. Your selection can be changed at any time in your profile.
SMS Text Message
Mobile Phone*
303-797-7660
Email
Email Address
eden+392@mouthwatch.com
I would not like to receive notifications
By pressing Submit below, you agree to receive notification
as designated. Standard messaging rates will apply.
Submit

After you register, you will log into the patient portal at www.app.teledent.com

Learn more at mouthwatch.com/TeleDent





Send a Message to Your Dentist

From the patient portal, you can send messages to your dental office. You can attach pictures or documents to the message.

From the patient portal, select a name from the left side menu:

- Type your message directly in the chatbox and hit enter or the send icon
- To upload files or pictures, choose the icon in the message box and then choose the file. If you are on a mobile device, the upload button will connect to your camera roll.

Joining a Video Call

- Only your dentist can start a video call
- You will receive a text message or email with a link to join the video call
- You can also access the link to the video call in the patient portal

-	Dr. Jane Caulder 5:25 PM Dr. Jane has invited you to a video call.		

- If the dental team sets up an appointment for a video call, you will receive an email with the appointment time and also the link for the video call.
- Click the link to join and give TeleDent permission to use your microphone and camera



Changing your Profile Information

• From your patient portal, click the profile icon on the upper corner



• From this screen, you can change your password, username, phone, and notification preferences

DR Del	rofile	
Profile	Password	Notifications
Usemame		
dellarobinson		
Email Address		
eden=392@mouthwa	tch.com	
First Name	Last Name	
Della	Robinson	
Time Jone		
No Time Zone Prefere	nce Selected	
Organization	Practions	
Demo Group 5/29/202	10	
Hoble Phone Number	Home Phone Num	nber
Logout		